

# ECHO Glossary

## Roles & Terms Defined

- Case:** Case-based learning is a key component of the ECHO model. Each teleECHO™ clinic session includes time for a case presentation from a network participant as an opportunity to brainstorm solutions or share successes with colleagues and other professionals. Real cases are required to be anonymized/de-identified to protect patient confidentiality and privacy considerations in accordance with all local, state, and federal mandates. Some teleECHO™ clinics also accept simulated cases based on general questions.
- Cycle:** A set number of sessions determined by the teleECHO™ education curriculum, which is updated for each cycle to cover core content, special topics, and guest presenters. Continuing education credit can be offered to participants for each session attended or be dependent on participants attending a significant portion of sessions during a cycle.
- Didactic:** An educational presentation that provides training on clinically-relevant topics, empirical research, and evidence-based practices and is presented by hub team subject matter experts or guest speakers at a teleECHO™ clinic session.
- Director:** Hub team role that is responsible for assisting with curriculum development for the educational and training component of the teleECHO™ clinic, provides strategic direction to the hub team, and executes the vision and goals of Project ECHO.
- ECHO:** Extension for Community Healthcare Outcomes (often the shortened term used for both a teleECHO™ clinic and its individual sessions)
- ECHO Model:** An evidence-based method that connects interdisciplinary specialists with community-based practitioners using web conferencing technology for collaborative case-based learning. It is designed to improve and expand our collective understanding of how to disseminate and implement best practices across diverse disciplines. The ECHO model was inspired by the way clinicians learn from medical rounds during residencies and has been recognized globally as a successful tool to improve patient care outcomes.
- Facilitator:** Hub team role that is responsible for leading the hub and network through the teleECHO™ clinic session agenda, facilitates introductions for the hub and network, and facilitates the case presentation and discussion process during the session.

- **Hub:** Regional center and multidisciplinary team for a teleECHO™ clinic usually consisting of a director, program coordinator, a network lead and facilitator, subject matter experts, and various support roles. Hub team members can hold multiple roles and share roles.
- **Network:** A group that functions as a supportive knowledge network consisting of interdisciplinary specialists and community-based partners and is hosted by a hub that meets via teleECHO™ clinic sessions to discuss a particular topic. Both the hub and network hold expertise in the topic, and both are considered teachers and learners at the sessions.
- **Participant:** Someone who participates in a teleECHO™ clinic. The ECHO model requires network participation, which includes introductions when joining a session, asking questions and providing feedback during case presentations, and presenting cases at sessions.
- **Program Coordinator:** Hub team role that is responsible for running the administrative and organizational component of a teleECHO™ clinic, supports hub team members and guest speakers with their roles, and provides guidance information to the network.
- **Project ECHO:** University of New Mexico Health Sciences (UNM HSC) based organization that leads the movement to democratize knowledge and amplify the capacity to provide best practice care for underserved people all over the world.
- **Session:** An individual teleECHO™ clinic occurrence that is typically a Zoom meeting with a scheduled didactic presented by the hub and a case presented by a participant.
- **Spoke:** Community partner site at which individual or team of participants is located and connects to the hub via teleECHO™ clinic sessions.
- **Subject Matter Expert:** Hub team role that is responsible for developing the curriculum and didactics for a teleECHO™ clinic, performs didactics presentations at sessions, and provides real-time expertise and recommendations for cases during sessions.
- **TeleECHO™ Clinic:** Regularly scheduled sessions hosted by a hub team who use the ECHO model to provide clinical training, support, guidance, and feedback to a network.